

# CONGRATULATIONS

TO

## CRAIG NICKUM EMERGENCY MEDICAL DISPATCHER OF THE YEAR—2002



Craig was the first recipient of the Emergency Medical Dispatcher of the Year Award announced at the annual Phoenix Award ceremony held May 21, 2003. Presenting the award to Craig is Julie Righter, 911 Center Manager. Craig achieved an overall compliance score of 98.6% for the year 2002. This award will be presented annually to the 911 Center dispatcher with the highest quality assurance score.

In recognition of his outstanding efforts, Craig also received an Exceptional Service Award.



WHAT'S OUR NUMBER?

**911**



